Recommended Services for the 3000CS

Peace of Mind for Your Investment



Maximize Efficiency

Expert system services and periodic replacement of critical consumables, such as the cartridge and reagents, ensures your analyzer is always operating efficiently. Execution of recommended service schedule eliminates disruptions caused by unplanned maintenance and protects your analyzer.



Ensured Performance

Our skilled technicians provide thorough inspection, cleaning and operational testing to ensure there are no out-of-specification performance issues at each recommended maintenance and calibration interval.



Recommended 3000CS Services

Frequency	Service Product	Why get it?
At installation	Setup and Configuration Provides fast and reliable setup and standard configuration to ensure the analyzer is ready for use in your application.	Setup and Configuration includes: Performing tests to ensure analyzer is ready for use Overview of the analyzer Documented configuration parameters
First two years at point of purchase	ExtendedCare Ensure peace of mind and maximize uptime with this full coverage service contract over the first 24 months of your equipment's life. With preventive maintenance right from the start, you minimize possible long term impacts on your equipment too.	ExtendedCare and ComprehensiveCare include: Standard full preventive maintenance Priority scheduling for service requests Calibration of the analyzer Visual inspection Consumable kit for the maintenance visit Spare part and labor coverage for all non-consumable components
After first two years	ComprehensiveCare Continue maximized uptime beyond your analyzer's first 24 months with this comprehensive service offering. Avoid risk and protect your equipment against downtime, performance issues and unexpected repair labor and material cost.	
At point of purchase or later	BasicCare Service contract provides a faster response time with priority scheduling. It includes full preventive maintenance which covers calibration, inspection, cleaning and operational testing to catch any out-of-specification performance issues.	BasicCare service includes: Standard full preventive maintenance Priority scheduling for service requests Calibration of the analyzer Visual inspection Consumable kit for the maintenance visit Discounted onsite repair labor compared to unplanned services



3000CS Ordering Information

Service Description	Order Number
Setup and Configuration	\$39905182
ExtendedCare	B39950001
ComprehensiveCare	B39910001
BasicCare	B39910003

Consumables	Order Number
Consumables kit, all consumables for 2 months of operation	58091401
Calibration kit	58091402
Verification kit	58091407
Replacement cartridge	58091405

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For more information

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