

# Care Packages

**METTLER TOLEDO** Service



Uptime ensured

Reliable results

Full budget control

Enhanced performance

## Essential Services To Enhance Your Investment

**METTLER TOLEDO**

# Planned Maintenance To Operate with Confidence

**METTLER TOLEDO Care packages ensure that your equipment is always operating at peak performance and measurement results meet productivity, quality and regulatory requirements.**

Periodic preventive maintenance gives you complete confidence in your equipment, helping you achieve consistently accurate results, avoid unexpected downtime and save money over the life of the equipment.

### Benefits of Regular Maintenance

METTLER TOLEDO Service offers you three different types of Maintenance packages to help you:

- Minimize possible long-term impacts on your equipment
- Ensure that your equipment always is operating at peak performance
- Maximize your equipment lifetime and return on investment
- Comply with regulatory standards and insure compliance
- Profit from additional features and services, such as a technical hotline, service intervention and METTLER TOLEDO expertise



#### Uptime Ensured

Avoid unexpected, costly downtime and repairs with timely maintenance. Make sure you achieve performance that meets your process requirements.



#### Reliable Results

Only regular maintenance enables reliable measurement results and improves the quality of your process with higher accuracy.



#### Full Budget Control

Depending on the Care contract chosen, you can reduce your costs with discounted break-fix rates, limit your risk with repair labor coverage or get full cost control with repair labor and spare parts coverage.



METTLER TOLEDO Service provides you differentiated Care packages designed to your needs. Depending on your equipment usage and environment we will also determine the optimal frequency of your maintenance service.

| Coverage   | BasicCare  | StandardCare | ComprehensiveCare |
|--|--|--------------|-------------------|
| <b>Preventative maintenance</b>                              |  |              |                   |
| ■ Inspection and cleaning of all mechanical components       | ■  | ■            | ■                 |
| ■ Inspection and testing of electronic components            |  |              |                   |
| ■ Inspection for wear and damage                             |  |              |                   |
| <b>Equipment operational testing</b>                         | ■  | ■            | ■                 |
| <b>Preferred service intervention</b>                        | ■  | ■            | ■                 |
| <b>Discounted repair labor</b>                               | ■  |              |                   |
| <b>Technical hotline access</b>                              |  | ■            | ■                 |
| <b>Repair labor coverage in case of equipment break-down</b> |  | ■            | ■                 |
| <b>Spare parts coverage</b>                                  |  |              | ■                 |
| <b>Calibration and verification</b>                          | Added according to your requirements and regulations |              |                   |

# Best Service for a Lifetime

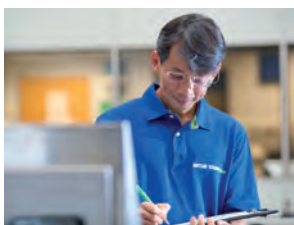
## High Quality and Reduced Costs

Maximize the return on your investment through a comprehensive services program.



### Right from the Start

Professional installation and setup of new equipment are the most critical moments to set the stage for worry-free use and peak performance.



### Calibration and Certificates

Calibration ensures your equipment measures accurately and keeps you compliant. Gain confidence in your measurements with our calibration and certificate service expertise.



### User Training

Trained and skilled operators are essential for reliable and efficient performance of your equipment.

**METTLER TOLEDO** Service

[www.mt.com/service](http://www.mt.com/service)

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